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Commissioner for Patents

P.O. Box 1450

Alexandria, Virginia 22313-1450

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

atent Application of:)	
o Okamoto et al.)	Group Art Unit: 3623
ation No.: 09/904,528)	Examiner: Jonathan G. Sterret
July 16, 2001)	Confirmation No.: 2297
SYSTEM AND METHOD)	
CAPABLE OF APPROPRIATELY)	
MANAGING CUSTOMER)	
INFORMATION AND)	
COMPUTER-READABLE)	•
RECORDING MEDIUM HAVING)	
CUSTOMER INFORMATION)	·
MANAGEMENT PROGRAM)	
RECORDED THEREIN)	
	o Okamoto et al. ation No.: 09/904,528 July 16, 2001 SYSTEM AND METHOD CAPABLE OF APPROPRIATELY MANAGING CUSTOMER INFORMATION AND COMPUTER-READABLE RECORDING MEDIUM HAVING CUSTOMER INFORMATION MANAGEMENT PROGRAM	O Okamoto et al. O Okamoto et

RESPONSE TO FINAL OFFICE ACTION

Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action mailed on January 16, 2007, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the Listing of Claims which begins on page 3 of this Response.

Remarks/Arguments begin on page 17 of this Response.